

QUALITY POLICY

The activities of the YELLOW OCTOPUS company covered by the scope The Quality Management System includes processes related to giving a second life to surplus (stock) fashion products through purchase, processing, and sustainable redistribution.

We believe in the philosophy of an individual approach to each of our clients, becoming partners working with a focus on achieving their business success.

This attitude makes the boundary between the customer and us disappear, as we become one organism working for the effective redistribution of fashion products. To meet the challenges our customers, face, we have implemented a Quality Management

- System according to the ISO 9001:2015 standard and commit to: maintaining and continuously improving the effectiveness of this system,
- identifying and meeting the Customer's requirements and any other requirements regarding our services,
- improvement of internal processes within the QMS based on process monitoring,
- continuous development of IT systems supporting implementation our services,
- implementing technical and organizational solutions to improve our work,
- building partnerships with the company's employees and engaging them in the process of continuous development,
- increasing competences and pro-quality awareness employees,
- building a good working atmosphere and shaping ethical attitudes within the company and in business relations. I oblige all employees of YELLOW OCTOPUS to implement the goals and obligations contained in this Quality Policy.

Date: 01/09/2023

Approved by:
Chairman of the Board