



QUALITY POLICY STATEMENT

Updated on 14.11.2022

The activity of the YELLOW OCTOPUS company covered by the scope of the Quality Management System are fulfilment services - full logistics service for storage of goods and sales for the ecommerce industry.

We adhere to the philosophy of an individual approach to every client, building a strong partnership that is focused on achieving business success. Such an attitude means that borders between our clients and us disappear as we become one team working to accomplish the highest sales results for our client's products.

In order to meet the challenges faced by our customers, we have implemented a Quality Management System according to the ISO 9001:2015 standards, and we undertake to:

- maintain and continuously improve the effectiveness of this system,
- identify and meet our Customer's requirements and any other requirements regarding our services,
- improve the internal processes within the QMS on the basis of process monitoring,
- continuously develop the IT systems supporting the implementation of our services,
- implement technical and organisational solutions to improve our work,
- build partnership relations with the company's employees and engage them in the process of continuous development,
- increase the competences and pro-quality awareness of employees,
- build a good working atmosphere and shape ethical attitudes within the company and in business relations.

I oblige all employees of YELLOW OCTOPUS to implement the objectives and obligations contained in this Quality Policy.

Jack Ostrowski
CEO of Yellow Octopus Group

**the original signed document available
only on request*